



DEPARTMENT OF VETERANS AFFAIRS
Private Medical Records Retrieval Center
PO Box 8890
Virginia Beach, VA 23450

12/16/2020

Joseph Filstrup
1321 Baird Ct
Concord, CA 94518

In reply, refer to: PMR/346
File Number: 361528653
Filstrup, Joseph

Dear Mr. Filstrup:

On 11/30/2020, we asked the provider(s) below to send us private medical records that you told us were relevant to your claim. As we advised you in a letter of the same date, we processed the medical record request(s) on your behalf.

- Dr. Megin Taher, Park Shadelands

As of the date of this letter, we have not received a response from the aforementioned provider(s). We are making an additional attempt to obtain these records. Even though we have asked for this information, it is your responsibility to see that VA receives it (except for any evidence kept by the VA, military, or other federal government agency).

How Soon Should You Send What We Need?

We strongly encourage you to send any information or evidence as soon as you can. If we do not hear from you, we may make a decision on your claim after **15** days.

Please only send medical records for the provider(s) listed above to the Private Medical Record Retrieval Center. You can also fax medical records to 1-844-632-5093.

How Can You Contact Us?

If you are looking for general information about benefits and eligibility, you should visit our web site at <http://www.va.gov>. Otherwise, you can contact us in several ways. Please give us your VA file number when you contact us.

- Call us at 1-800-827-1000, VA National Call Center
- If you use a Telecommunications Device for the Deaf (TDD), the Federal number is 711 (International number is 1-800-829-4833)
- Call us at 1-412-395-6272, Foreign Veterans Call Center

Sincerely,

Executive Director,
Compensation Service

cc: 044 - CALIFORNIA DEPARTMENT OF VETERANS AFFAIRS